

Stay Connected 24/7 When the Power Goes Out.

Severe weather, vehicle accidents or equipment failure are a few of the reasons why you might experience a power outage, but Energy+ will respond 24/7/365 to get you connected, when the power goes out.

New! 1-833-POWER-01 (769-3701)

- Toll-free outage line available 24/7/365
- Report an outage or power emergency
- Call in with information that will help crews (i.e. tree on line, heard a loud bang)



Get Social With Us!



@EnergyPlusInc



Energy+ Inc.

Outage Map: outages.energyplus.ca

- View online, 24/7/365 using any mobile device
- Updates will be posted as new information is known
- Check out known outages including: streets, number of customers, cause and estimated restoration time



How **Energy+** Restores Power

1

OUTAGE REPORTED



2

CREWS DISPATCHED



3

DAMAGE ASSESSMENT



4

REPAIRS



5

SAFETY - ALL CLEAR



6

POWER RESTORED



Call the Toll-Free Outage Line to Report an Outage 24/7:
1-833-POWER-01 (769-3701)

View Updates 24/7 on Outage Map:
www.outages.energyplus.ca