

# Customer Information Update Request



**During these times of distancing and uncertainty, staying connected has never been more important.**

**We need your help to update the account contact information we have on file, so we can continue to provide you with timely customer service!**

**Please take a minute to provide Energy+ with:**

- **Your current email address**
- **Your telephone number(s)**

**See reverse for ways to update your account information.**

**Energy+**  
ENERGY+ INC.

# Customer Information Update Request

You have 2 ways to quickly update your account contact details:

**Email:** [customercare@energyplus.ca](mailto:customercare@energyplus.ca)

**Self-Service Form :** [www.energyplus.ca/update](http://www.energyplus.ca/update)

*No Internet access or email? Please call our office to update your telephone number(s).*



**Please include these details in your update:**

1. Customer Name
2. Service Address
3. Account Number from your bill (10 digits)
4. Email Address(es)
5. Telephone Number(s)



*Provide an update by September 30  
and you'll have 5 chances  
to win \$50! \**

**Energy+**  
ENERGY+ INC.

\* Contest to win one of five \$50 pre-paid credit cards closes September 30 , 2020. Limit one entry per account update. For full details, go to [www.energyplus.ca/contestrules](http://www.energyplus.ca/contestrules).